



THERMAL CARE

Superior equipment, Exceptional service

Central Chiller

OPERATION, INSTALLATION, AND MAINTENANCE MANUAL

Accuchiller TCF



Where water means business.

Table of Contents

Foreword	1
Safety Guidelines	1
Pre-Installation.....	2
Receiving Inspection	2
Unit Storage.....	3
Installation - Chiller	3
Foundation	3
Unit Location	3
Rigging.....	3
Process Fluid Piping.....	3
Condenser Water Piping.....	3
Water Pressure Gauges	3
Master Temperature Sensor	4
Installation - Electrical.....	4
Compressor Control Logic	5
Master/Slave	5
General Control Operation	5
System Initialization.....	5
Figure 1 – Start-Up Splash Screen.....	5
Home - System Overview	5
System Overview.....	5
Figure 2 – Water-Cooled Chiller Home Screen	5
Table 1 – System Overview Functions.....	6
Home - Full Screen.....	6
Figure 3 – Full Screen Display Mode	6
Menu 1 - Overview.....	7
Figure 4 – Menu 1 Screen	7
Table 2 – Menu 1 Functions	7
Figure 9.....	7
Menu 1 - Alarms.....	8
Alarms Active.....	8
Figure 5 – HMI Alarm Handler	8
Alarm Setup	8
Figure 6 – Alarm Setup.....	8
Menu 1 – Circuit Details.....	8
Circuit Details Screen	8
Figure 7 – Circuit Details Screen.....	8
Circuit Details Screen – Turbocor.....	8
Figure 8 – Turbocor Screen	8
Circuit Details Screen – Interlocks.....	9

Figure 9 – Interlocks	9
Figure 10 – Critical Interlocks	9
Menu 1 – Circuit Demand	9
Circuit Demand Screen.....	9
Figure 11 – Demand Circuit.....	9
Menu 1 – Logging	9
Figure 12 – Logging Screen.....	9
Menu 1 – Trending	9
Figure 13 – Trending Screen.....	9
Menu 1 – Inputs / Outputs	10
Inputs / Outputs Screens.....	10
Figure 14 – Digital Inputs Screen	10
Figure 15 – Digital Outputs Screen	10
Figure 16 – Analog Outputs Screen.....	10
Figure 17 – Analog Inputs Screen.....	10
Figure 18 – RTD Inputs Screen	10
Menu 1 – Hot Gas Bypass.....	11
Hot Gas Bypass Setup Screen	11
Figure 19 – Hot Gas Bypass Screen.....	11
Table 3 – HGBP Setup Parameters.....	11
Menu 1 – Expansion Valve Setup	11
EXV Control Setup Screen	11
Figure 20 – EXV Control Screen	11
Table 4 – EXV Setup Parameters	11
Menu 1 – Discharge Control Setup	12
Discharge Control Setup Screen.....	12
Figure 21 – Discharge Control Screen.....	12
Table 5 – Discharge Setup Parameters	12
Menu 1 – Modbus Compressor(s).....	13
Compressor Modbus Screen.....	13
Figure 22 – Circuit 1 Additional Detail	13
Table 6 – Modbus Setup.....	13
Menu 1 – Flow / Capacity.....	13
Flow/Capacity Screen.....	13
Figure 23 – Flow / Capacity Screen	13
Menu 1 – Pump Control.....	14
Pump Control Screen	14
Figure 24 – Pump Control Screen	14
Table 7 – Pump Setup Parameters	14
Menu 1 – Staging.....	14
Compressor Staging Setup Screen.....	14

Figure 25 – Compressor Staging Screen	14
Table 8 – Compressor Staging Parameters	14
Menu 1 – Stage Order	15
Compressor Staging Setup Screen	15
Figure 26 – Compressor Stage Order Screen	15
Table 9 – Compressor Staging Local Parameters	15
Menu 1 – PLC/HMI Settings	15
Figure 27 – PLC IP Address	15
Menu 2 – Overview	15
Figure 28 – Menu 2 Screen	15
Table 10 – Menu 2 Functions	15
Menu 2 – Defaults	16
Figure 29 – Restore Factory Settings	16
Figure 30 – Factory Settings Restored	16
Menu 2 – Remote Mode	16
Menu 2 – Modbus/BAS	16
Figure 31 – Modbus Setup Screen	16
Start-Up	17
Step 1 – Connect Main Power	17
Step 2 – Fill Coolant Circuit	17
System Fill Water Chemistry Requirements	17
Table 11 – Fill Water Chemistry Requirements	18
Table 12 - Recommended Glycol Solutions	18
Step 3 - Check Condenser	19
Step 4 – Check Refrigerant Valves	19
Step 5 – Check Low Temperature Alarm	19
Step 6 – Turn On Control Power	19
Step 7 – Establish Coolant Flow	19
Step 8 – Initial Unit Operation	19
Preventive Maintenance	20
Once a Week	20
Once a Month	20
Once Every 6 Months	20
Once a Year	20
Once Every 5 years	21
Maintenance	21
Cleaning the Operator Interface	21
Troubleshooting	22
Drawings	23

Foreword

The central chiller consists of a refrigeration circuit to provide cooling of water or coolant.

This manual is to serve as a guide for installing, operating, and maintaining the equipment. Improper installation, operation, and maintenance can lead to poor performance and/or equipment damage. Use qualified installers and service technicians for all installation and maintenance of this equipment.

This manual is for our standard product. The information in this manual is general in nature. Unit-specific drawings and supplemental documents are included with the equipment as needed. Additional copies of documents are available upon request.

Due to the ever-changing nature of applicable codes, ordinances, and other local laws pertaining to the use and operation of this equipment, we do not reference them in this manual.

The equipment uses a hydrofluorocarbon (HFC), trade named R-134a, as a chemical refrigerant for heat transfer purposes. This chemical is sealed and tested in a pressurized system containing ASME coded vessels; however, a system failure will release it. Refrigerant gas can cause toxic fumes if exposed to fire. Place these units in a well-ventilated area, especially if open flames are present. Failure to follow these instructions could result in a hazardous condition. We recommend the use of a refrigerant management program to document the type and quantity of refrigerant in the equipment. In addition, we recommend only licensed and EPA certified service technicians work on our refrigeration circuits.

Safety Guidelines

Observe all safety precautions during installation, start-up, and service of this equipment. The following is a list of symbols used in this manual and their meaning.



General Warning



Electricity Warning



Sharp Element Warning



Hot Surface Warning



Flammable Material Warning



Explosive Material Warning



General Mandatory Action



Wear Eye Protection



Wear Protective Gloves



Wear Ear Protection



Disconnect Before Carrying Out Maintenance or Repair



Connect an Earth Terminal to Ground

Only qualified personnel should install, start-up, and service this equipment. When working on this equipment, observe precautions in this manual as well as tags, stickers, and labels on the equipment.



WARNING: Any use or misuse of this equipment outside of the design intent may cause injury or harm.



WARNING: Vent all refrigerant relief valves in accordance to ANSI/ASHRAE Standard 15, Safety Code for Mechanical Refrigeration. Locate this equipment in a well-ventilated area. Inhalation of refrigerant can be hazardous to your health and the accumulation of refrigerant within an enclosed space can displace oxygen and cause suffocation.



WARNING: This equipment contains hazardous voltages that can cause severe injury or death.



WARNING: This equipment contains refrigerant under pressure. Accidental release of refrigerant under pressure can cause personal injury and or property damage.



WARNING: This equipment may contain fan blades or other sharp edges. Make sure all fan guards and other protective shields are securely in place.



WARNING: The exposed surfaces of motors, refrigerant piping, and other fluid circuit components can be very hot and can cause burns if touched with unprotected hands.



CAUTION: Disconnect and lock out incoming power before installing, servicing, or maintaining the equipment. Connecting power to the main terminal block energizes the entire electric circuitry of the unit. Shut off the electric power at the main disconnect before opening access panels for repair or maintenance.



CAUTION: Wear eye protection when installing, maintaining, or repairing the equipment to protect against any sparks, debris, or fluid leaks.



CAUTION: The equipment will exceed 70 dBA sound pressure at 1 meter distance and 1 meter elevation when operating. Wear ear protection as required for personal comfort when operating or working in close proximity to the chiller.



CAUTION: Wear protective gloves when installing, maintaining, or repairing the equipment to protect against any sparks, debris, or fluid leaks.

Pre-Installation

Receiving Inspection

When the unit arrives, verify the information on the unit nameplate agrees with the order acknowledgement and shipping papers. Inspect the equipment for any visible damage and verify all items shown on the bill of lading are present. If damage is evident, document it on the delivery receipt by clearly marking any item with damage as "unit damage" and notify the carrier. In addition, notify our Customer Service Department and they will provide assistance with preparing and filing freight damage claims, including arranging for an estimate on repair costs; however, filing the shipping damage claim is the responsibility of the receiving party. Do not install damaged equipment without getting the equipment repaired.

Shipping damage is the responsibility of the carrier. To protect against possible loss due to damage incurred during shipping and to expedite payment for damages, it is important to follow proper procedures and keep records. Photographs of damaged equipment are excellent documentation for your records.

Start unpacking the unit, inspect for concealed damage, and take photos of any damage found. Once received, equipment owners have the responsibility to provide reasonable evidence that the damage did not occur after delivery. Photos of the equipment damage while the equipment is still partially packed will help in this regard. Refrigerant lines can be susceptible to damage in transit. Check for broken lines, oil leaks, damaged controls, or any other major component torn loose from its mounting point.

Record any signs of concealed damage and file a shipping damage claim immediately with the shipping company. Most carriers require concealed damages be reported within 15 days of receipt of the equipment. In addition, notify our Customer Service Department and they will provide assistance with preparing and filing freight damage claims, including arranging for an estimate on repair costs; however, filing the shipping damage claim is the responsibility of the receiving party.

Unit Storage

When storing the unit it is important to protect it from damage. Blow out any water from the unit; cover it to keep dirt and debris from accumulating or getting in, and store in an indoor sheltered area that does not exceed 145°F.

Installation - Chiller

Foundation

Install the unit on a rigid, non-warping mounting pad, concrete foundation, or level floor suitable to support the full operating weight of the equipment. When installed the equipment must be level within ¼ inch over its length and width.

Unit Location

To ensure proper airflow and clearance space for proper operation and maintenance allow a minimum of 36 inches of clearance between the sides of the equipment and any walls or obstructions. Avoid locating piping or conduit over the unit to ensure easy access with an overhead crane or lift to lift out heavier components during replacement or service. In addition, ensure the condenser and evaporator refrigerant pressure relief valves can vent in accordance with all local and national codes.

Rigging

The chiller has a frame to facilitate easy movement and positioning with a crane or forklift. Follow proper rigging methods to prevent damage to components. Avoid impact loading caused by sudden jerking when lifting or lowering the chiller. Use pads where abrasive surface contact may occur.

Process Fluid Piping

Proper insulation of chilled process fluid piping is crucial to prevent condensation. The formation of condensation adds a substantial heat load to the chiller.

The importance of properly sized piping cannot be overemphasized. See the ASHRAE Refrigeration Handbook or other suitable design guide for proper pipe sizing. In general, run full size piping out to the process and reduce pipe size at connections as needed. One of the most common causes of unsatisfactory chiller performance is poor piping system design. Avoid long lengths of hoses, quick

disconnect fittings, and manifolds wherever possible as they offer high resistance to water flow. When manifolds are required, install them as close to the use point as possible. Provide flow-balancing valves at each machine to assure adequate water distribution in the entire system.

Condenser Water Piping

The performance of a water-cooled condenser is dependent on the flow and temperature of the cooling water used. Insufficient cooling of the condenser will result in the reduction of cooling capacity of the chiller and under extreme conditions may result in the chiller shutting down due to high refrigerant pressure. Allowing the condenser to plug up from contaminants in the condenser water stream adversely affects performance. In order to reduce maintenance costs and chiller downtime, a water treatment program is highly recommended for the condenser cooling water. Contact our Customer Service Department for assistance in the proper procedure for cleaning out any plugged condenser.

The nominal water-cooled condenser is designed for 85°F condenser cooling water supply. Under normal operation there will be about a 10°F rise through the condenser resulting in 95°F exiting water. To ensure proper water flow through the condenser, ensure the condenser water pump provides at least 25 psi or water at a flow rate of 3 gpm per ton of chiller capacity.

The condenser has a two-way condenser water-regulating valve. The condenser water-regulating valve controls the amount of water allowed to pass through the condenser in order to maintain proper refrigeration pressures in the circuit.

To prevent damage to the condenser and/or water-regulating valve, the water pressure should not exceed 150 psig.

Water Pressure Gauges

Install pressure gauges in the inlet and outlet of both the condenser and evaporator chilled water piping to provide the ability to read the pressure drop across the chiller and aid in preventive maintenance and troubleshooting.

Master Temperature Sensor

This section only applies to installations where multiple chillers are in a common system where one chiller is the master with the other chillers serving as slaves. In those situations, a field-installed master fluid-temperature sensor is required in the common process fluid supply and return piping. Install the sensor downstream of all individual chilled water supply streams. Position the temperature sensor to read the mixed supply temperature. The supply temperature sensor is normally the control sensor for the chiller system set point and determines the loading/unloading of the compressors of the system.

Mount the temperature sensor in a 1/2" NPT coupling in a minimum pipe size of 3". The probe sheath is 1/4" OD x 3" in length and is equipped with a 1/2" NPT male fitting for direct mounting in a coupling. Use direct immersion mounting for the most accurate reading and quickest response time. If direct immersion mounting is not possible, mount the sensor inside a thermowell to aid in maintenance and or repair of the sensor if opening of the process piping is not possible. Use a suitable heat transfer compound with a thermowell. Wire from the temperature sensor to the chiller electrical enclosure and land at the designated terminal blocks within the enclosure. Please see the chiller electrical schematic provided for further detail.

Installation - Electrical

All wiring must comply with local codes and the National Electric Code. Minimum circuit amps (MCA) and other unit electrical data are on the unit nameplate. A unit specific electrical schematic ships with the unit. Measure each leg of the main power supply voltage at the main power source. Voltage must be within the voltage utilization range given on the drawings included with the unit. If the measured voltage on any leg is not within the specified range, notify the supplier and correct before operating the unit. Voltage imbalance must not exceed two percent. Excessive voltage imbalance between the phases of a three-phase system can cause motors to overheat and eventually fail. Voltage imbalance is determined using the following calculations.

$$\% \text{ Imbalance} = (V_{avg} - V_x) \times 100 / V_{avg}$$

$$V_{avg} = (V_1 + V_2 + V_3) / 3$$

V_x = phase with greatest difference from V_{avg}

For example, if the three measured voltages were 442, 460, and 454 volts, the average would be:

$$(442 + 460 + 454) / 3 = 452$$

The percentage of imbalance is then:

$$(452 - 442) \times 100 / 452 = 2.2 \%$$

This exceeds the maximum allowable of 2%.

There is a terminal block for main power connection to the main power source. The main power source should be connected to the terminal block through an appropriate disconnect switch. There is a separate lug in the main control panel for grounding the unit. Check the electrical phase sequence at installation and prior to start-up. Operation of the compressor with incorrect electrical phase sequencing will result in mechanical damage to the compressors. Check the phasing with a phase sequence meter prior to applying power. The proper sequence should read "ABC" on the meter. If the meter reads "CBA", open the main power disconnect and switch two line leads on the line power terminal blocks (or the unit mounted disconnect). Do not interchange any load leads that are from the unit contactors or the motor terminals.



WARNING: This equipment contains hazardous voltages that can cause severe injury or death.



WARNING: This equipment contains refrigerant under pressure. Accidental release of refrigerant under pressure can cause personal injury and or property damage.



WARNING: This equipment may contain fan blades or other sharp edges. Make sure all fan guards and other protective shields are securely in place.



WARNING: The exposed surfaces of motors, refrigerant piping, and other fluid circuit components can be very hot and can cause burns if touched with unprotected hands.



CAUTION: Disconnect and lock out incoming power before installing, servicing, or maintaining the equipment. Connecting power to the main terminal block energizes the entire electric circuitry of the unit. Electric power at the main disconnect should be shut off before opening access panels for repair or maintenance.



CAUTION: Wear eye protection when installing, maintaining, or repairing the equipment to protect against any sparks, debris, or fluid leaks.



CAUTION: Wear protective gloves when installing, maintaining, or repairing the equipment to protect against any sparks, debris, or fluid leaks.



CAUTION: Wire the unit ground in compliance with local and national codes.

Compressor Control Logic

The chiller controls the leaving chilled water according to the chilled water set point. A temperature sensor is field installed in the supply water at the exit of the chiller and sends information to the PLC. When the temperature rises above the set point, the PLC will start the compressor when there is enough process heat load to support the operation of the compressor. The compressor, once running, will modulate its capacity to precisely control the to process water temperature. If the process heat load drops below the minimum loading capability of the compressor, the compressor will cycle off. Operation of the compressor will resume once adequate heat load exists.

Master/Slave

It is possible to link together multiple chillers to form a single system, with a maximum of six compressors connected. Any chiller can be set up to be a master or a slave. The master chiller controls the staging order of the compressors and the running demand of all the compressors in the system in order to maintain the common chilled water set point. A slave chiller becomes dependent on the master only for its compressor staging order and running demand. The slave chiller PLC performs all other operations. The chilled water piping must be manifolded together and the supply sensor must be positioned downstream of all individual chilled water streams to read a mixed water temperature. Wire the supply and return water temperature sensors in the common return chilled water piping to the chiller PLC designated as the master.

General Control Operation

System Initialization

Upon power-up, the first screen to appear is the Start-Up Splash Screen. This screen will display while the Programmable Logic Controller (PLC) and Human-Machine Interface (HMI) establish communications. The control system version is located on this start-up screen.

Figure 1 – Start-Up Splash Screen



Once the HMI has completed its power on sequence and PLC to HMI communication is established, the HMI should automatically switch to the Home screen as shown in Figure 2 for water-cooled condenser chillers.

Home - System Overview

System Overview

The System Overview Screen provides an overall synopsis of the chiller system. It also provides quick links to other views as well as additional useful information.

Figure 2 – Water-Cooled Chiller Home Screen

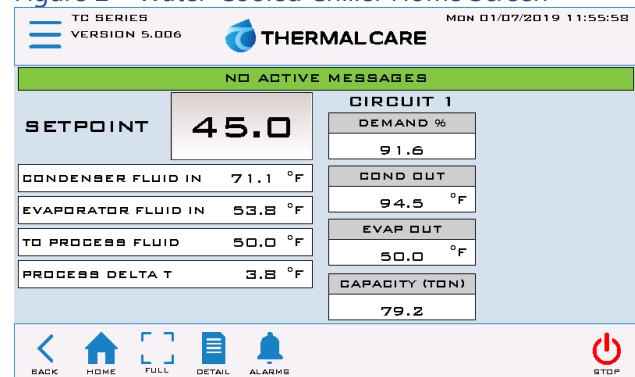



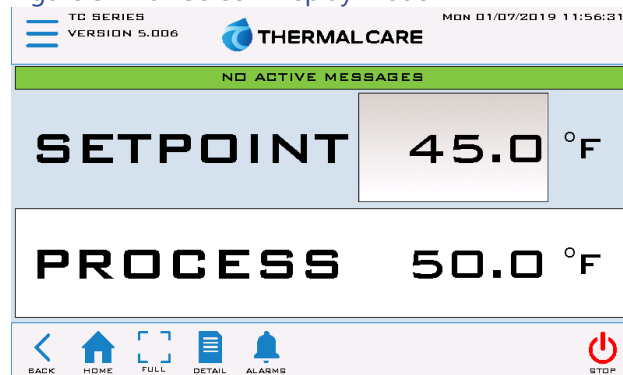
Table 1 – System Overview Functions

Function	Description	Screen Reference
Alarm Messaging	Provides information about any warnings or alarms which may have occurred.	N/A
Setpoint	This is the Setpoint temperature. Touch the temperature to change. An authorized security level password is required to enter a new Setpoint.	N/A
Evaporator Fluid In	This is the chiller entering fluid temperature.	N/A
To Process Fluid	This is the chiller leaving fluid temperature.	N/A
Process Delta T	This is the difference between entering and leaving temperatures.	N/A
Demand %	This shows the actual demand requested by the compressor.	N/A
Evap Out	This shows the Evaporator leaving coolant temperature.	N/A
Menu Button	Touching this button  navigates to the Menu 1 screen.	Figure 4 Figure 9
Full Screen Display	Pressing this button displays the set point and process temperatures in a large font.	Figure 3
Alarms Button	A listing of active and prior alarm history	Figure 5 Figure 6
Detail	Provides additional circuit and compressor information.	Multiple
Start/Stop	Pressing the green Start button to start the chiller and any slave units connected to the chiller. Once started, the Start button disappears. Press the red stop button to stop the chiller and any slave units connected to the chiller.	N/A

Home - Full Screen

The Full Screen (Figure 3) provides a simplified view of the TC Chiller. The SETPOINT and PROCESS temperatures display in a large font easily seen from a distance, providing a “quick glance” look to validate proper operation.

Figure 3 – Full Screen Display Mode



Pressing the SETPOINT value shown will allow for quick set point modification. Once the new set point has been entered press the Enter button to confirm set point. Proper security level must be valid prior to entering a new set point.

Menu 1 - Overview

The Menu 1 Screen (Figure 4) provides a common location for most setting adjustments. Some parameters are password protected. The main user-level password is 9999 used for gaining access to changing the main system set point and various other warning and alarm settings. A few higher-level areas require a high-level user password that is 7720. If you are attempting to access an area where neither of these passwords is accepted, you may require a technician level password. For access to these areas of the program, contact our Customer Service Department for assistance.


To get the Menu 1 screen, it is necessary to press the three horizontal lines  on the left upper corner.

Figure 4 – Menu 1 Screen

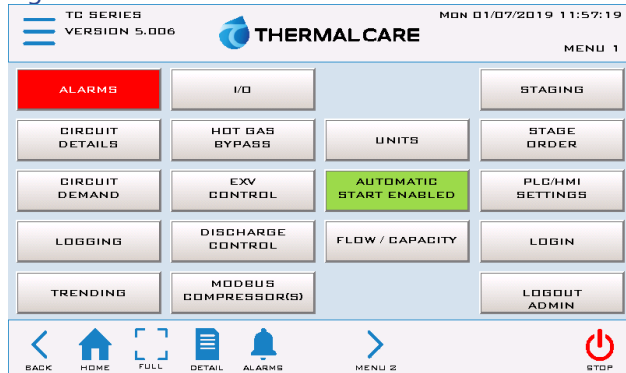


Table 2 – Menu 1 Functions

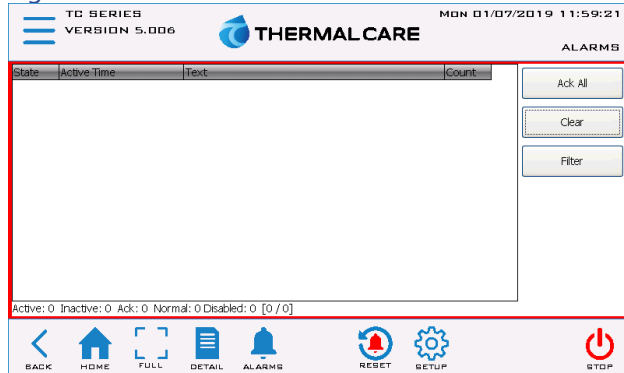
Function	Description	Screen Reference
Alarms	A listing of all active, history, and frequency of system alarms.	Figure 5 Figure 6
Circuit Details	Additional circuit and compressor related information	Figure 7 Figure 8 Figure 9 Figure 10
Circuit Demand	Shows the circuit demand	Figure 11
Logging	Start / Stop logs data / alarm and export to thumb drive	Figure 12
Trending	Graphical display of critical process values	Figure 13
Input / Output	The Input / Output screens provide the status of all digital inputs, outputs, RTD inputs and analog outputs.	Figure 14 Figure 15 Figure 16 Figure 17 Figure 18
Hot Gas Bypass	Hot Gas Bypass Setup (Load Balance Valve) (Optional)	Figure 19
EXV Control	Electric Expansion Valve Setup	Figure 20
Discharge Control	Water Regulating Valve Setup (Discharge Pressure Control)	Figure 21
Modbus Compressor(s)	This shows the Modbus communication status and parameters.	Figure 22
Units	Imperial or Metric units can be selected directly from this screen. Touch the UNITS button to toggle the selection between Imperial or Metric units	N/A
Auto Start	Touch this button to enable or disable the automatic start. If the option is enabled, the chiller is set to start automatically.	N/A
Flow / Capacity	Provides information about the process fluid flow and cooling capacity.	Figure 23
Pumps	This shows the configuration of the pumps and timers.	Figure 24
Staging	Compressor staging options.	Figure 25
Stage Order	Stage order setup.	Figure 26
PLC / HMI Settings	IP addresses HMI and PLC Setup	Figure 27
Login	Touch this button to access the different user-level.	N/A
Logout	Sign out session.	N/A

Menu 1 - Alarms

Alarms Active

When a critical system fault occurs, the controller activates the HMI alarm handler (Figure 5). The alarm screen will display the current faults. To silence this alarm, press the ALARM SILENCE button. If multiple alarms are active at once, use the DOWN and UP buttons to view all alarms. When no alarms are active, the white portion of the display will be blank. All alarms must be resolved and reset using the RESET ALARM button.

Figure 5 – HMI Alarm Handler

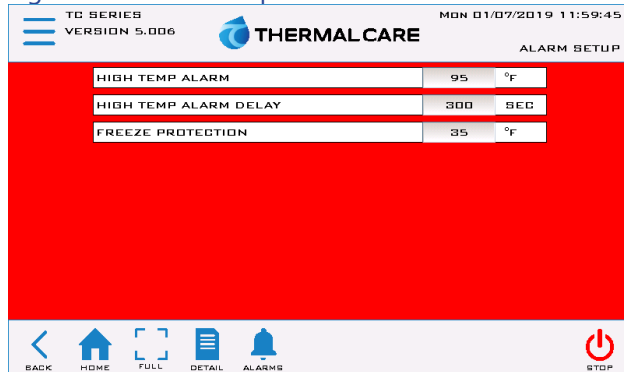


Note: The above shows there are no alarms; if an alarm condition was present, it would appear in this window.

Alarm Setup

Alarm set points and timers are modifiable on this screen.

Figure 6 – Alarm Setup



Menu 1 – Circuit Details

Circuit Details Screen

To access the Circuit Details Screen (Figure 7) use Menu 1 (Figure 4) or touch the option Details on the Home Screen (Figure 2). This screen provides additional information relative to the circuit.

Figure 7 – Circuit Details Screen

TC SERIES
VERSION 5.006

THERMALCARE

MON 01/07/2019 12:00:33

DETAIL CIRCUIT 1

EVAP IN FLUID TEMP	53.8 °F	COND IN FLUID TEMP	71.2 °F
EVAP OUT FLUID TEMP	50.2 °F	COND OUT FLUID TEMP	94.5 °F
EVAP DELTA T	3.6 °F	COND DELTA T	23.2 °F
HGBP POSITION	0.0 %	OPERATION MODE	ENABLED
EXV POSITION	0.0 %	DISCHARGE CTRL POSITION	100.0 %
SUCTION PX (PSIG)	45.3	DISCHARGE PX (PSIG)	98.0
SUCTION SAT TEMP	49.9 °F	DISCHARGE SAT TEMP	86.6 °F
RFRG SUCTION TEMP	-459 °F	RFRG LIQUID TEMP	95.4 °F
SUPERHEAT	0 °R	SUBCOOLING	0 °R
FLOW (GPM)	230.0		
CAPACITY (TONS)	80.5		

BACK

HOME

FULL

DETAIL

ALARMS

FLOCK

STOP

Circuit Details Screen – Turbocor

Touching the Compressor button on the bottom of the Circuit Details Screen displays the Turbocor information.

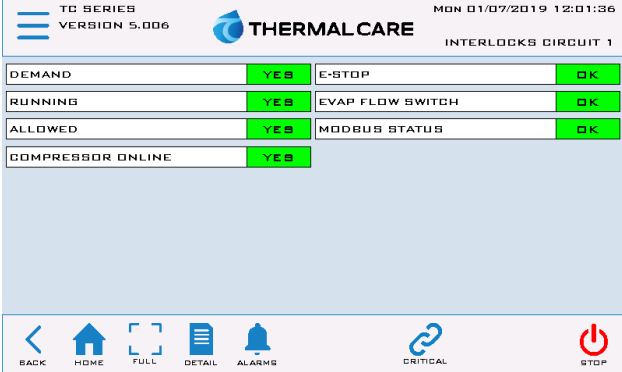
Figure 8 – Turbocor Screen

TC SERIES VERSION 5.006		THERMALCARE		MON 01/07/2019 12:01:08	
		TURBOCOR CIRCUIT 1			
DEMAND %	100.0	CAVITY TEMP	112.5 °F	REQUESTED KW	16.5
IBV POSITION %	0.0	INVERTER TEMP	78.1 °F	ACTUAL KW	16.4
RUN HOURS	1	SCR TEMP	57.3 °F	3Ø MAINS (A)	23
ACTUAL RPM	23605	BMCC TEMP	115.6 °F	3Ø MAINS (V)	474
DESIRED RPM	23611	EVAP IN	54.0 °F	DC BUS (V)	646
SURGE RPM	23020	EVAP OUT	50.2 °F	MOTOR (A)	46
CHOKE RPM	19185	EVAP DELTA T	3.8 °F	24VDC	23.5
PX RATIO	1	COND IN	70.7 °F	NO CRITICAL FAULTS	
PX RATIO CALC	2	COND OUT	94.5 °F	NO ALARMS	
PX RATIO ALARM SP	1.0	COND DELTA T	23.8 °F	EXV %	0.0
CHILLER SETPOINT	45.0	SUCTION PX	43.3	HGB %	0.0
SUPERHEAT	0.0	DISCHARGE PX	97.0	DISCHARGE %	100.0
BACK HOME FULL DETAIL ALARMS STOP					

Circuit Details Screen – Interlocks

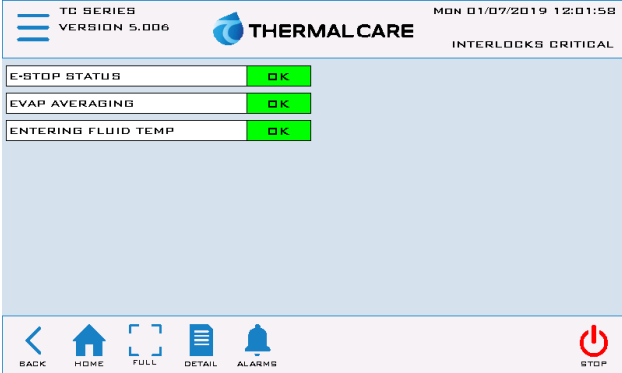
Touching the I-LOCK button of the Circuit Details Screen displays the Interlocks Screen shown in Figure 9.

Figure 9 – Interlocks



Touching the CRITICAL button opens the Critical Interlocks Screen (Figure 10). A critical interlock fault shuts down the entire system and must be resolved prior to a restart.

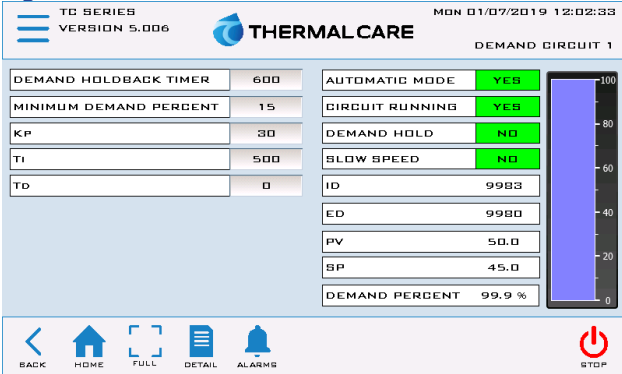
Figure 10 – Critical Interlocks



Menu 1 – Circuit Demand

Circuit Demand Screen

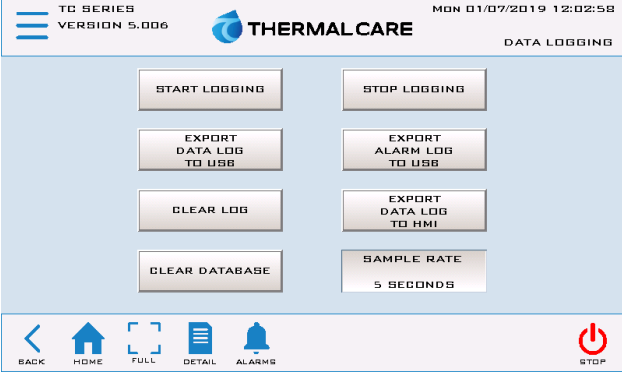
Figure 11 – Demand Circuit



Menu 1 – Logging

The HMI is constantly logging key registers internal to the HMI. In the event that the data and/or alarm logs require review, it is possible to export data to an external thumb drive. Data logging occurs every two seconds in a FIFO methodology for a total of 24 hours.

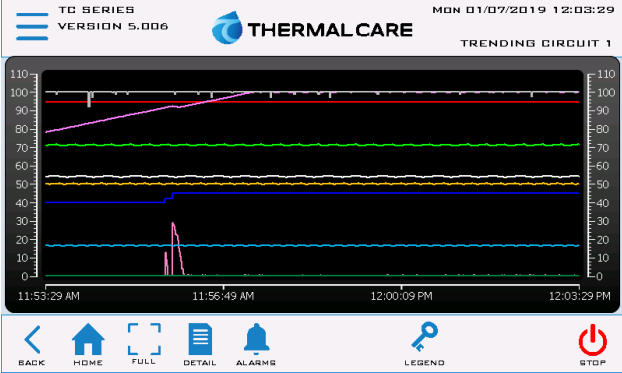
Figure 12 – Logging Screen



Menu 1 – Trending

The trending screen (Figure 13) displays the setpoint temperature, process temperature, demand, expansion valve, and optional hot gas bypass valve (if present) registers for easy analysis of the system operation. Trending is always enabled and always running.

Figure 13 – Trending Screen



Menu 1 – Inputs / Outputs

Inputs / Outputs Screens

The Inputs/Outputs screens provide the status of all digital inputs, digital outputs, analog inputs, and outputs. When the PLC input LED is on, the corresponding input or output is on. The inputs and outputs numbers are hex base numbering system. The following screens show a full complement of inputs and outputs. Note: Your screen may differ depending on machine type and options.

Figure 14 – Digital Inputs Screen

TC SERIES VERSION 5.006		THERMALCARE		MON 01/07/2019 12:04:20	
DIGITAL INPUTS - DI1					
0: UNUSED	OFF	8: UNUSED	OFF		
1: DKT1 COMPRESSOR STATUS	ON	9: UNUSED	OFF		
2: UNUSED	ON	A: UNUSED	OFF		
3: DKT1 FLOW SWITCH	ON	B: UNUSED	OFF		
4: UNUSED	ON	C: UNUSED	OFF		
5: DKT1 COMPRESSOR RUN STATUS	ON	D: UNUSED	OFF		
6: UNUSED	OFF	E: UNUSED	OFF		
7: UNUSED	OFF	F: UNUSED	OFF		
<div><div>BACK</div><div>HOME</div><div>FULL</div><div>DETAIL</div><div>ALARMS</div><div>DI1</div><div>DI2</div><div>STOP</div></div>					

Figure 15 – Digital Outputs Screen

TC SERIES VERSION 5.006		THERMALCARE		MON 01/07/2019 12:05:52	
DIGITAL OUTPUTS - DO1					
0: ALARM BELL	TEST	OFF	8: UNUSED	TEST	OFF
1: DKT1 CMPR INTERLOCK	TEST	ON	9: UNUSED	TEST	OFF
2: UNUSED	TEST	OFF	A: UNUSED	TEST	OFF
3: DKT1 LLS VALVE	TEST	ON	B: UNUSED	TEST	OFF
4: UNUSED	TEST	OFF	C: UNUSED	TEST	OFF
5: UNUSED	TEST	OFF	D: UNUSED	TEST	OFF
6: UNUSED	TEST	OFF	E: UNUSED	TEST	OFF
7: UNUSED	TEST	OFF	F: UNUSED	TEST	OFF
<div><div>BACK</div><div>HOME</div><div>FULL</div><div>DETAIL</div><div>ALARMS</div><div>DO1</div><div>DO2</div><div>STOP</div></div>					

Figure 16 – Analog Outputs Screen

TC SERIES VERSION 5.006		THERMALCARE		MON 01/07/2019 12:07:15	
ANALOG OUTPUTS - AO1					
0: DKT1 EXV CONTROL (0-10VDC)	0.0 VDC				
1: DKT1 HGBP CONTROL (0-10VDC)	0.0 VDC				
2: UNUSED	0.0 VDC				
3: UNUSED	0.0 VDC				
TO IO BOARD: DKT1 DISCHARGE PRESSURE CONTROL (2-10VDC)					
10.0 VDC					
<div><div>BACK</div><div>HOME</div><div>FULL</div><div>DETAIL</div><div>ALARMS</div><div>RTD1</div><div>DI1</div><div>STOP</div></div>					

Figure 17 – Analog Inputs Screen

TC SERIES VERSION 5.006		THERMALCARE		MON 01/07/2019 12:07:33	
ANALOG INPUTS					
0: DKT1 LIQUID LEVEL	0.0 VDC		0.0 %		
1: UNUSED					
2: UNUSED					
3: UNUSED					
4: UNUSED					
5: UNUSED					
6: UNUSED					
7: UNUSED					
<div><div>BACK</div><div>HOME</div><div>FULL</div><div>DETAIL</div><div>ALARMS</div><div>STOP</div></div>					

Figure 18 – RTD Inputs Screen

TC SERIES VERSION 5.006		THERMALCARE		MON 01/07/2019 12:06:19	
RTD INPUTS - RTD1					
0: UNUSED					
1: DKT1 EVAP LEAVING FLUID	0.0	49.8 °F			
2: DKT1 RFRG LIQUID	0.0	95.2 °F			
3: DKT1 CONDENSER LEAVING FLUID	0.0	94.5 °F			
4: CONDENSER ENTERING FLUID	0.0	70.9 °F			
5: UNUSED					
6: EVAP ENTERING FLUID	0.0	54.0 °F			
7: UNUSED					
<div><div>BACK</div><div>HOME</div><div>FULL</div><div>DETAIL</div><div>ALARMS</div><div>DO1</div><div>AO1</div><div>STOP</div></div>					

Menu 1 – Hot Gas Bypass

Hot Gas Bypass Setup Screen

Figure 19 – Hot Gas Bypass Screen

Table 3 – HGBP Setup Parameters

Menu Item	Description	Default Value
Mode Selection	AUTO MODE: The valve will always respond relative to the demand PID regardless of how many compressors are running. MANUAL MODE: The manual mode value percent will be the output to the valve.	AUTO ON
Minimum Position	The minimum percent the valve will go to.	0%
Maximum Position	The maximum percent the valve will go to.	100%
Kp	Proportional PID value	100
Ti	Integral PID value	250
Td	Derivative PID value	0
Start Position	This sets the valve to a pre-start position for a given period.	100
Start Delay	This is the delay time from compressor start-up to hold the valve at the start-up percent open position	180 seconds

Menu 1 – Expansion Valve Setup

EXV Control Setup Screen

Figure 20 – EXV Control Screen

Table 4 – EXV Setup Parameters

Menu Item	Description	Default Value
Mode Control	In Auto Mode, the control system adjusts the valve to maintain liquid level. In manual mode, the system drives the valve to a fixed position and holds it there for service diagnostic purposes.	AUTO MODE
Maximum Position	The maximum percent the expansion valve will go to.	100%
Liquid Level Setpoint	The valve meters the amount of refrigerant into the evaporator in the precise quantity in order to maintain liquid level. Only a trained refrigeration service technician should adjust this valve.	96.5
Kp	Proportional PID value	6
Ti	Integral PID value	20
Td	Derivative PID value	0

Menu 1 – Discharge Control Setup

Discharge Control Setup Screen

An electric condenser water-regulating valve is standard on chillers with a water-cooled condenser. The valve is a butterfly type valve with a modulating actuator and is located in the condenser water piping at the outlet of the condenser. The valve regulates the flow of cooling water through the condenser in order to maintain the discharge refrigerant pressure set point.

Figure 21 – Discharge Control Screen

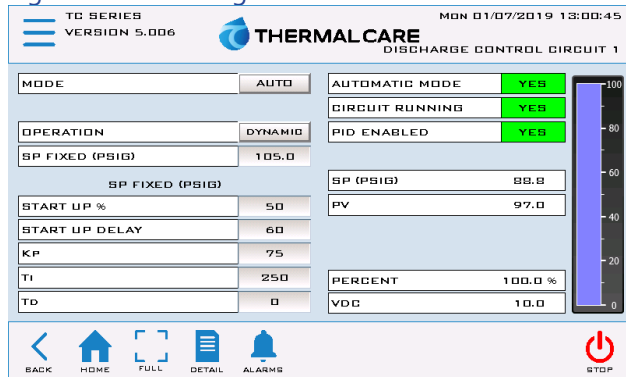


Table 5 – Discharge Setup Parameters

Menu Item	Description	Default Value
Mode	In Auto Mode, the valve adjusts to maintain optimum performance. In manual mode, it holds to the input valve.	Automatic
Manual Mode Value	This is only visible when the discharge pressure control is in manual mode. To place the discharge pressure control into manual mode, press the MODE button to display the manual percent output. Press the area next to the % sign and enter a value between 0 to 100% to change the analog output value. There is a short time delay before the analog output begins to change. This feature is for testing purposes.	N/A
Control Mode Floating or Fixed	This button switches between a preset entered discharge pressure set point (Fixed) and a calculated one (Floating). The calculated discharge pressure set point is determined based upon the saturated pressure value as a function of temperature. The default selection is Floating and seeks to obtain maximum efficiency. The Manual selection allows alteration of the discharge PX set point within the acceptable range.	Floating
Fixed Discharge Pressure SP	This is the fixed set point to control the discharge pressure.	105psig
Start Up %	This value equals the percentage of maximum voltage sent from the terminals of the Compressor Interface Module to the variable speed fan on compressor start-up. The analog output will hold at this position until the start delay timer has expired (Note: The operating range must be set to 0-10V (DEFAULT) via jumpers on the Compressor Interface module).	50%
Start Up Delay	This is the time in seconds that the output starting percent is held upon compressor start-up	60 sec.
Kp	Proportional Gain – Adjust for stable PID control.	250 (TCR) 75 (TCW)
Ti	Integral Gain – Adjust for stable PID control.	500 (TCR) 250 (TCW)
Td	Derivative PID value	0

Menu 1 – Modbus Compressor(s)

Compressor Modbus Screen

The controller communicates with the compressor via Modbus communications. This communication is critical for compressor operation.

Figure 22 – Circuit 1 Additional Detail

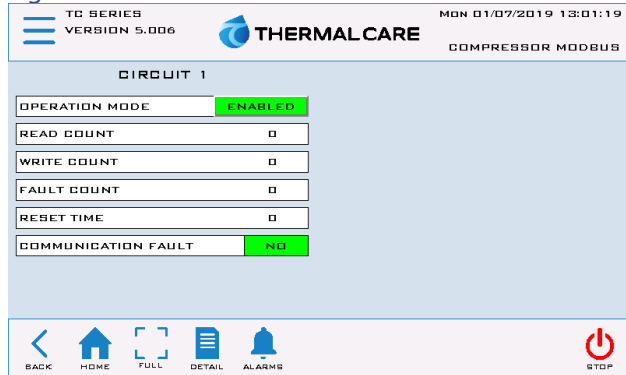


Table 6 – Modbus Setup

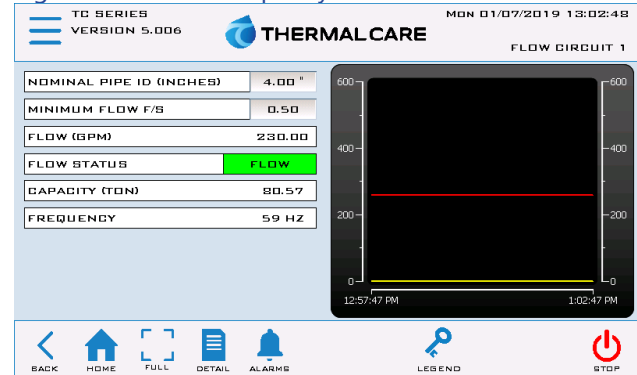
Menu Item	Description
Operation Mode	Touching the Circuit Enabled will toggle it between enabled (Green) and disabled (Yellow). If you choose to disable the circuit then disable it here. Modbus communication to the compressor will also stop once disabled.
Read Count	The number of successful read attempts from the Compressor.
Write Count	The number of successful writes to the Compressor.
Fault Count	The number of failed read or write attempts from/to the Compressor. An alarm occurs after five failed attempts.
Reset Time	If the compressor is enabled and there is a Modbus fault, the system will retry to establish communications every 60 seconds.
Communication Fault	If a Modbus error occurs, the FAULT indicator and alarm display. The fault will display just below the CIRCUIT label.

Menu 1 – Flow / Capacity

Flow/Capacity Screen

The graph displays trend data for the process fluid flow measured at the outlet of the evaporator on each chiller circuit. In addition, there is a display of an approximation of chiller cooling capacity calculated by the process fluid flow rate and temperature difference.

Figure 23 – Flow / Capacity Screen



Menu 1 – Pump Control

Pump Control Screen

This screen displays pertinent pump status information for a system with the optional integral pump controls and provides the ability to change mode selection.

Figure 24 – Pump Control Screen

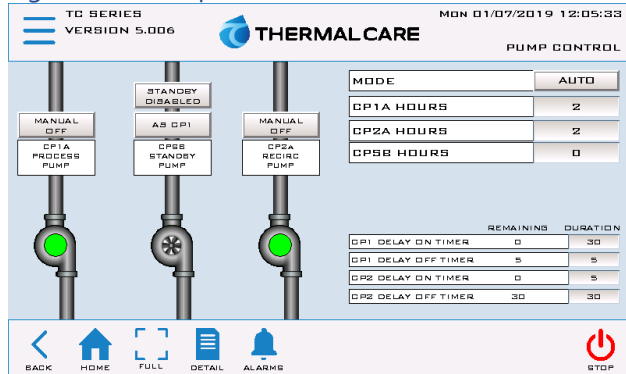


Table 7 – Pump Setup Parameters

Menu Item	Description	Default Value
Mode	AUTOMATIC: Allows for automatic timer enable of the pumps. MANUAL: Requires manual enable of the pumps.	AUTOMATIC
Recirc On Delay	Delay duration before the Recirculation Pump starts.	0 sec
Recirc Off Delay	Delay duration before stopping the Recirculation Pump after initiation of a system stop.	5 sec
Process On Delay	Delay duration before the Process Pump starts.	0 sec
Process Off Delay	Delay duration before stopping the Process Pump after initiation of a system stop.	30 sec

Menu 1 – Staging

Compressor Staging Setup Screen

Figure 25 – Compressor Staging Screen

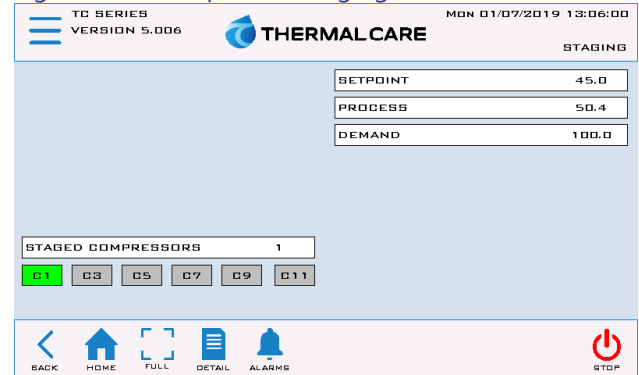


Table 8 – Compressor Staging Parameters

Menu Item	Description	Default Value
Stage Up Trigger	This parameter in conjunction with the Stage Up Delay determines at what percent the next compressor will stage.	95%
Stage Up Delay	Once the demand reaches the Stage Up Trigger, this value determines the time delay before staging the next compressor.	60 sec.
Stage Down Trigger	This parameter in conjunction with the Stage Down Delay determines when a compressor will de-stage.	35%
Stage Down Delay	Once the demand reaches the Stage Down Trigger, this value determines the time delay before de-staging a compressor.	60 sec.
Stage DT	This set point works in conjunction with the Chilled Water Set Point to limit short cycling. The first compressor will not stage until the Chilled Water Set Point + ΔT Stage Set Point is satisfied. Only applies if one compressor is running.	2°F
De-stage DT	This parameter de-stages a compressor when the Chilled Water Set Point less the ΔT De-stage Set Point is met. This only applies if one compressor is running.	3°F
Staged Compressors	This is the number of compressors that initially start when the system has a demand.	1

Menu 1 – Stage Order

Compressor Staging Setup Screen

Figure 26 – Compressor Stage Order Screen

TC SERIES
VERSION 5.006

MON 01/07/2019 13:06:54

STAGE ORDER

UNIT	CIRCUIT	STAGE	HOURS
UNIT 1	CIRCUIT 1	1	65535
UNIT 2	CIRCUIT 1	0	65535
UNIT 3	CIRCUIT 1	0	65535
UNIT 4	CIRCUIT 1	0	65535
UNIT 5	CIRCUIT 1	0	65535
UNIT 6	CIRCUIT 1	0	65535

STAGE MODE: **AUTO**

STAGE ORDER STATUS: **0000**

MINUTES UNTIL AUTO-STAGE: 9995

BACK HOME FULL DETAIL ALARMS STOP

Table 9 – Compressor Staging Local Parameters

Menu Item	Description	Default Value
Stage Mode	Automatic: calculates the stage order by the AUTO STAGE HOURS parameter Manual: Manually enter the stage order	AUTOMATIC
Trigger	Trigger will immediately recalculate the stage order instead of waiting for the automatic trigger to occur.	None
Minutes Until Auto stage	Minutes remaining until the stage calculation occurs	None

Menu 1 – PLC/HMI Settings

This screen allows you to change the PLC and HMI IP Addresses.

Figure 27 – PLC IP Address

TC SERIES
VERSION 5.006

MON 01/07/2019 13:07:38

IP ADDRESS (PLC)

EXISTING	NEW
IP ADDRESS: 192.168.1.1	192.168.1.1
SUBNET: 255.255.255.0	255.255.255.0
GATEWAY: 0.0.0.0	0.0.0.0

SAVE ERROR 0

BACK HOME FULL DETAIL ALARMS STOP

Note: If this procedure is not performed correctly, it could cause communication loss between the PLC and HMI.

Menu 2 – Overview

Figure 28 – Menu 2 Screen

TC SERIES
VERSION 5.006

MON 01/07/2019 11:58:34

MENU 2

DEFAULTS

DIGITAL REMOTE START/STOP DISABLED

EVACUATION MODE DISABLED

MODBUS CONTROL


MASTER / SLAVE

BACK HOME FULL DETAIL ALARMS STOP

Table 10 – Menu 2 Functions

Function	Description	Screen Reference
Defaults	Provides the ability to restore the control system back to factory defaults in the case that an unknown setting occurred and the system now behaves unexpectedly.	Figure 29 Figure 30
Remote Mode	Touch this button to enable or disable external digital remote START/STOP	N/A
Modbus Control	Modbus RTU (Building Automation System) Setup Default Modbus Settings: Baud-19200, Data Length-8, Parity-Odd, Stop Bits-1	Figure 31
Evacuation Mode	Allows a full equalization of refrigerant pressure during a remote startup evacuation.	N/A

Menu 2 – Defaults

 **CAUTION:** The Defaults screen provides the ability to restore the control system back to factory defaults in the case that an unknown setting modification occurred and the system now behaves unexpectedly.

Touching “LOAD” on Figure 29 will restore all the system parameters to a factory stable state and indicate that the process has finished as shown in Figure 30.

Figure 29 – Restore Factory Settings

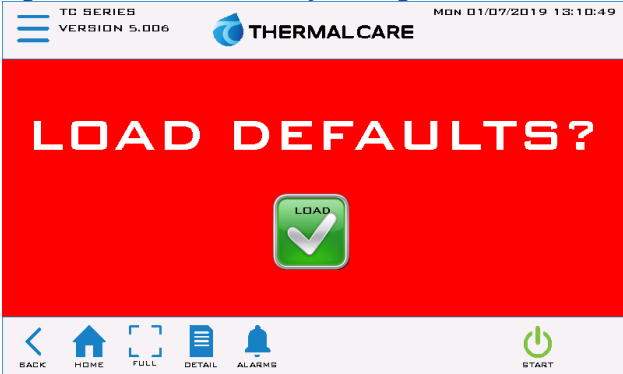
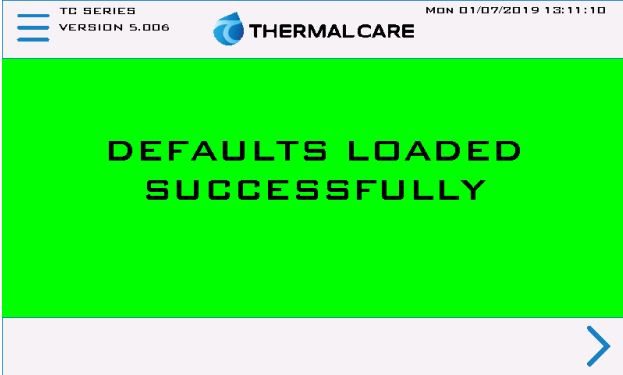


Figure 30 – Factory Settings Restored



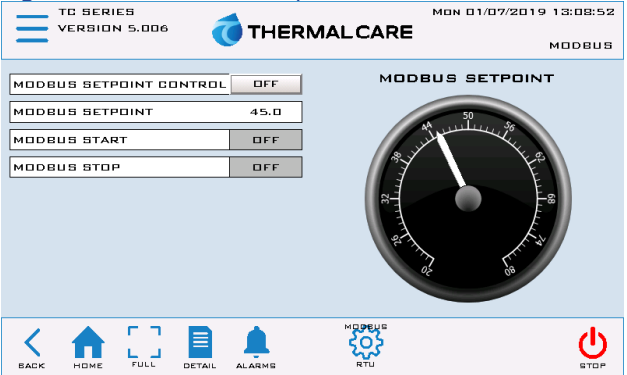
Menu 2 – Remote Mode

The Remote Mode toggle indicates if the chiller is set to use a remote contact closure for remote start/stop. When active, the Remote Mode toggle will indicate Remote Start/Stop Enabled and when not active it will indicate Remote Start/Stop Disabled.

Menu 2 – Modbus/BAS

This Modbus BAS Setup Screen (Figure 31) can enable or disable the Modbus RTU capability. Default Modbus Settings: Baud-57600, Data Length-8, Parity-Odd, Stop Bits-1.

Figure 31 – Modbus Setup Screen



Start-Up

Every unit is factory set to deliver chilled water in accordance with the standard operating specifications for that particular chiller. Due to variables involved with different applications and different installations, minor adjustments may be required during the initial start-up to ensure proper operation. Use a qualified refrigeration technician to perform the start-up procedure in sequence. The following serves as a checklist for the initial start-up and for subsequent start-ups if the chiller is out of service for a prolonged time.



WARNING: This equipment contains hazardous voltages that can cause severe injury or death.



WARNING: This equipment contains refrigerant under pressure. Accidental release of refrigerant under pressure can cause personal injury and or property damage.



WARNING: This equipment may contain fan blades or other sharp edges. Make sure all fan guards and other protective shields are securely in place.



WARNING: The exposed surfaces of motors, refrigerant piping, and other fluid circuit components can be very hot and can cause burns if touched with unprotected hands.



CAUTION: Disconnect and lock out incoming power before installing, servicing, or maintaining the equipment. Connecting power to the main terminal block energizes the entire electric circuitry of the unit. Electric power at the main disconnect should be shut off before opening access panels for repair or maintenance.



CAUTION: Wear eye protection when installing, maintaining, or repairing the equipment to protect against any sparks, debris, or fluid leaks.



CAUTION: Wear protective gloves when installing, maintaining, or repairing the equipment to protect against any sparks, debris, or fluid leaks.



CAUTION: Wire the unit ground in compliance with local and national codes.

Step 1 – Connect Main Power

Connect main power properly ensuring it matches the voltage shown on the nameplate of the unit. Check the electrical phase sequence prior to start-up. Operation of the compressor with incorrect electrical phase sequencing will cause damage to the compressors. Check the phasing prior to applying power. The proper sequence is "ABC." If the phasing is incorrect, open the main power disconnect and switch two line leads on the main power terminal blocks (or the unit mounted disconnect). All electrical components are in-phase at the factory. Do not interchange any load leads that are from the unit contactors or the motor terminals. After making proper power connection and grounding, turn the main power on.

Step 2 – Fill Coolant Circuit

Check to make sure all process chilled-water piping connections are secure. When using a glycol solution only use glycol with a corrosion inhibitor.

System Fill Water Chemistry Requirements

The properties of water make it ideal for heat transfer applications. It is safe, non-flammable, non-poisonous, easy to handle, widely available, and inexpensive in most industrialized areas.

When using water as a heat transfer fluid it is important to keep it within certain chemistry limits to avoid unwanted side effects. Water is a "universal solvent" because it can dissolve many solid substances and absorb gases. As a result, water can cause the corrosion of metals used in a cooling system. Often water is in an open system (exposed to air) and when the water evaporates, the dissolved minerals remain in the process fluid. When the concentration exceeds the solubility of some minerals, scale forms. The life giving properties of water can also encourage biological growth that can foul heat transfer surfaces.

To avoid the unwanted side effects associated with water cooling, proper chemical treatment and preventive maintenance is required for continuous plant productivity.

Unwanted Side Effects of Improper Water Quality

- Corrosion
- Scale
- Fouling
- Biological Contamination

Cooling Water Chemistry Properties

- Electrical Conductivity
- pH
- Alkalinity
- Total Hardness
- Dissolved gases

Chillers at their simplest have two main heat exchangers: one that absorbs the heat from the process (evaporator) and one that removes the heat from the chiller (condenser). Our water-cooled chillers use a shell-and-tube condenser that has copper refrigerant tubes and a steel shell. These, as are all heat exchangers, are susceptible to fouling of heat transfer surfaces due to scale or debris. Fouling of these surfaces reduces the heat-transfer surface area while increasing the fluid velocities and pressure drop through the heat exchanger. All of these effects reduce the heat transfer and affect the efficiency of the chiller.

The complex nature of water chemistry requires a specialist to evaluate and implement appropriate sensing, measurement and treatment needed for satisfactory performance and life. The recommendations of the specialist may include filtration, monitoring, treatment and control devices. With the ever-changing regulations on water usage and treatment chemicals, the information is usually up-to-date when a specialist in the industry is involved.

Table 11 – Fill Water Chemistry Requirements

Water Characteristic	Quality Limitation
Alkalinity (HCO ₃ ⁻)	70-300 ppm
Aluminum (Al)	Less than 0.2 ppm
Ammonium (NH ₃)	Less than 2 ppm
Chlorides (Cl ⁻)	Less than 300 ppm
Electrical Conductivity	10-500µS/cm
Free (aggressive) Carbon Dioxide (CO ₂)†	Less than 5 ppm
Free Chlorine(Cl ₂)	Less than 1 PPM
HCO ₃ ⁻ /SO ₄ ²⁻	Greater than 1.0
Hydrogen Sulfide (H ₂ S)	Less than 0.05 ppm
Iron (Fe)	Less than 0.2 ppm
Manganese (Mn)	Less than 0.1 ppm
Nitrate (NO ₃)	Less than 100 ppm
pH	7.5-9.0
Sulfate (SO ₄ ²⁻)	Less than 70 ppm
Total Hardness (dH)k	4.0-8.5

† Dissolved carbon dioxide calculation is from the pH and total alkalinity values shown below or measured on the site using a test kit. Dissolved Carbon Dioxide, PPM = $TA \times 2^{[(6.3-pH)/0.3]}$ where TA = Total Alkalinity, PPM as CaCO₃

Table 12 - Recommended Glycol Solutions

Chilled Water Temperature	Percent Glycol By Volume
50°F (10°C)	Not required
45°F (7.2°C)	5 %
40°F (4.4°C)	10 %
35°F (1.7°C)	15 %
30°F (-1.1°C)	20 %
25°F (-3.9°C)	25 %
20°F (-6.7°C)	30 %



CAUTION: When your application requires the use of glycol, use industrial grade glycol specifically designed for heat transfer systems and equipment. Never use glycol designed for automotive applications. Automotive glycols typically have additives engineered to benefit the materials and conditions found in an automotive engine; however, these additives can gel and foul heat exchange surfaces and result in loss of performance or even failure of the chiller. In addition, these additives can react with the materials of the pump shaft seals resulting in leaks or premature pump failures.



WARNING: Ethylene Glycol is flammable at higher temperatures in a vapor state. Carefully handle this material and keep away from open flames or other possible ignition sources.

Step 3 - Check Condenser

Check the condenser water lines to make sure all connections are secure. Make sure sufficient condenser water flow and pressure are available, the condenser water supply is on, and all shut-off valves are open. The electronic water regulating valves ship in the closed position and opens after enabling the circuit.

Step 4 – Check Refrigerant Valves

During shipment or installation, valves are sometimes closed. Verify that all refrigerant valves are open.

Step 5 – Check Low Temperature Alarm

Make sure the Low Temperature Alarm Set Point is proper for the operating conditions of the chiller. The Low Temperature Alarm setting is in a password-protected menu of the chiller controller. Refer to the control section of this manual for instructions on how to access this menu. Set the Low Temperature Alarm 10°F below the minimum chilled water temperature setting that the chiller will be operating. Also, ensure the process coolant has sufficient freeze protection (glycol) to handle at least 5°F below the Low Temperature Alarm setting. All chillers ship with the Low Temperature Alarm set at 35°F. This protects against a possible freeze-up if no glycol is present. Once the proper glycol solution is present, adjust the Low Temperature Alarm to the appropriate setting.



CAUTION: The manufacturer's warranty does not cover the evaporator from freezing. It is vital that the Freezestat is set properly.

Step 6 – Turn On Control Power

Turn on the control power by turning the control power switch to "On." The panel should be on. Due to extreme ambient temperatures during shipment and installation, you may encounter a High Refrigerant Pressure alarm when you turn on the control power. If this is the case, reset the alarm and wait until no further alarm conditions are present.

Step 7 – Establish Coolant Flow

Establish flow through the chiller.

Note: The compressor will not start as long as the flow switch is open. The compressor only operates if there is a positive flow through the evaporator.

Set water flow using a discharge throttling valve or flow control valve (by others). The valve should be the same size as the To Process connection of the chiller. Standard chillers operate with approximately 2.4 gpm/ton of nominal capacity. A significant increase in flow beyond this in a standard chiller may result in excessive pressure loss, have a negative impact on chiller efficiency, and in extreme cases may cause premature wear or damage of internal components.

Step 8 – Initial Unit Operation

Enter the desired leaving fluid temperature on the chiller HMI. Unless otherwise specified, the chiller is factory set to deliver coolant at 50°F. Adjust to the desired operating temperature. The chiller should now be controlling to the selected temperature. Please note that if there is insufficient load the compressor may cycle on and off causing swings in temperature.



WARNING: Under no circumstance, deactivate the High Refrigerant Pressure or the Low Compressor Pressure switches. Failure to heed this warning can cause serious compressor damage, severe personal injury, or death.

Operate the system for approximately 30 minutes. Check the liquid line sight glass. The refrigerant flow past the sight glass should be clear. Bubbles in the refrigerant indicate either low refrigerant charge or excessive pressure drop in the liquid line. An indication of a shortage of refrigerant is if operating pressures are low and sub-cooling is low. Normal sub-cooling ranges from 10°F to 20°F. If the sub-cooling is not within this range, check the superheat and adjust if required. The superheat should be approximately 10°F. Since the unit is factory charged, adding or removing refrigerant charge should not be necessary. If the operating pressures, sight glass, superheat, and subcooling readings indicate a refrigerant shortage, charge refrigerant as required. With the unit running, add refrigerant vapor by connecting the charging line to the suction service valve and charging through the backseat port until operating conditions become normal.



CAUTION: A clear sight glass alone does not mean that the system is properly charged. Also, check system superheat, subcooling, and unit operating pressures. If both suction and discharge pressures are low but subcooling is normal, a problem other than refrigerant shortage exists. Do not add refrigerant, as this may result in overcharging the circuit.

After achieving proper flow and temperature, press the Stop button. The unit is now ready for service.

Preventive Maintenance

Once your chiller is in service, follow the maintenance procedures as closely as possible. Specific site conditions may require repeating certain tasks more frequently. The importance of a properly established preventive maintenance program cannot be overemphasized. Taking the time to follow these simple procedures will result in substantially reduced downtime, reduced repair costs, and an extended useful lifetime for the chiller. Any monetary costs of implementing these procedures will usually more than pay for itself.

Once a Week

1. Check to make sure that the To Process temperature is reasonably close to the Set Point temperature. If the temperature stays more than 5°F away from the set point, there may be a problem with the chiller. If this is the case, refer to the Troubleshooting Chart or contact our Customer Service Department.
2. Check the suction and discharge refrigerant pressure at the compressor.
3. Check each refrigerant sight glass for bubbles or moisture indication. Bubbles in the refrigerant indicate either low refrigerant charge or excessive pressure drop in the liquid line. If the sight glass indicates that there is a refrigeration problem, have the unit serviced as soon as possible.

Once a Month

Repeat items 1 through 3 and continue with the following.

4. Shut off the power disconnect. Check the condition of electrical connections at all controls. Check for loose or frayed wires.

5. Check the main power supply to ensure it is acceptable, connected properly, and the unit has a proper ground (see Installation section of this manual for details).
6. Check the amp draws to each leg of the compressor(s) to confirm that it is drawing the proper current.
7. Check the system superheat and sub-cooling. The normal superheat is approximately 2°F or less. The normal sub-cooling range is from 5°F to 10°F.
8. Check the flow sensor tip visually for signs of build-up and clean with a soft cloth. Is there is some suborn calcium build-up that is not easily removed with a soft cloth use household vinegar as a cleaning agent to remove the deposit.

Once Every 6 Months

Repeat items 1 through 8 and continue with the following.

9. Check for visible mechanical damage to the compressor.
10. Check for excessive vibration from other rotating equipment.
11. Check for signs of hot spot/discoloration on power cables.
12. Check the DC bus voltage.
13. Check all communication cables are secure and tight.
14. Check all electrical modules are secure.
15. Check system refrigerant charge and verify the system is still fully charged.

Once a Year

Repeat items 1 through 15 listed and continue with the following.

16. Check the condition of the condenser water for algae and scale. If contamination is present, rod out the tubes and back flush condensers before reconnecting pipes.

17. Check operation of all system safety devices and interlocks.
18. Check physical condition of all exposed circuit boards for dust build-up and clean if necessary.
19. Check calibration of temperature/pressure sensors.
20. Check operation of the inlet guide vane (IGV) assembly.

Once Every 5 years

Repeat items 1 through 20 and continue with the following.

21. Replace compressor capacitor set.

Maintenance

Cleaning the Operator Interface

Use of abrasive cleaners or solvents may damage the window. Do not scrub or use brushes. To clean the display window:

1. Disconnect power from the terminal at the power source.
2. Using a clean sponge or a soft cloth, clean the display with a mild soap or detergent. If paint or grease splash is present, remove before drying by rubbing lightly with isopropyl alcohol. Afterward, provide a final wash using a mild soap or detergent solution. Rinse with clean water.
3. Dry the display with a chamois or moist cellulose sponge to avoid water spots.

Troubleshooting

Symptom	Possible Cause	Action Required
Low suction pressure	Low water flow	Check fluid flow is within design
	Chilled water temperature too low	Check set point
	Faulty pressure sensor	Check sensor
	Low refrigerant charge	Check sub-cooling and discharge temperatures
	Restriction in refrigerant piping	Check electronic liquid level valve and filter drier
	Inlet guide vane (IGV) stuck open	Check position and operation
	Fouled Evaporator	Back flush and chemically clean
High discharge pressure	Condenser water temperature too high	Check cooling tower system set point
	Low condenser water flow	Check condenser water flow is 3 gpm per ton per circuit
	Fouled condenser water tubes	Check and clean condenser tubes
	Faulty pressure sensor	Check pressure sensor
	Non-condensable in system	Dehydrate system
	System overcharged	Adjust refrigerant charge
	Discharge valve closed	Check valve position
High evaporator pressure	Restrictions in piping	Check piping for excessive pressure drops
	Chilled water temperature too high	Check temperature sensor. Check for excessive fluid flow.
	Faulty pressure sensor	Check pressure transducer
	Inlet guide vane (IGV) failure (closed)	Check position and operation
	Electronic liquid level valve failed open	Check position and operation
Low water temperature cut-out	Insufficient refrigerant charge	Check refrigerant charge
	Faulty sensor	Check sensor
	Water temperatures too low	Check set points
	Low water flow	Check water flow
Compressor does not power up	No/Low DC Bus voltage – capacitor failure	Check DC bus
	Phase failure	Check phases of line power supply
	No 250 VDC Bus – high voltage DC-DC converter fault	Check converter
	No 250 VDC Bus – Bearing PWM amplifier	Check PWM module and backplane
	No 250 VDC Bus – low voltage DC-DC converter fault	Check PWM module and backplane
	DC Bus midpoint imbalance – faulty capacitor	Replace capacitor
	DC Bus midpoint imbalance - faulty bleed resistor	Replace bleed resistor
No motor drive	DC Bus midpoint imbalance – faulty high voltage DC-DC converter	Replace high voltage DC-DC converter
	IGBT inverter fault	Check DC Bus
	IGBT inverter interface cable fault	Check cable
	Bearing/motor controller fault	Replace bearing/motor controller
	Faulty stator	Replace stator
	Demagnetized shaft	Replace shaft
Bearing will not calibrate or levitate	Shaft position sensor fault	Check/replace sensor
	Faulty bearing wiring	Check/repair wiring
	Faulty bearing PWM amplifier	Replace bearing PWM amplifier
No compressor controller connection	Faulty bearing/motor controller	Replace bearing/motor controller
	Faulty compressor controller	Replace compressor controller
	External wiring fault	Check/repair wiring
	Interface converter fault	Check/repair interface converter
	Sensor fault – faulty wiring connector	Check/replace wiring connector

Troubleshooting (continued)

Symptom	Possible Cause	Action Required
Drive temperature too high	No motor cooling	Check motor cooling solenoid valve
	Insufficient sub-cooling	Check refrigerant charge
	Faulty temperature sensor	Check sensor
Winding temperature too high	Faulty power bolt	Check power bolt continuity
Compressor does not start	No cooling demand signal	Check temperature set points
	Faulty chilled water temperature sensors	Check chilled water temperature sensors
	No main power	Check power at terminal block
	Low water flow	Check water flow

Drawings

We have prepared a customer set of drawings for your unit and placed them inside the control panel prior to shipment. Please refer to these drawings when troubleshooting, servicing, and installing the units. If you cannot find these drawings or wish to have additional copies sent, please contact our Customer Service Department and reference the serial number of your unit.



5680 W. Jarvis Ave. • Niles, IL 60714

847-966-2260 • info@thermalcare.com

www.thermalcare.com

New Equipment Sales

847-966-2260 • 847-966-9358(fax)

info@thermalcare.com

Customer Service

847-966-2636

service@thermalcare.com

Parts Department

847-966-8560 • 847-966-9358(fax)

tcparts@thermalcare.com